

A World Leading Pharmaceutical Company Relies on RPO to Reduce Costs and Improve Productivity

Industry/Market

Life Sciences

Challenge

How does one of the world's leading pharmaceutical companies rapidly improve end-user service levels without buying more technology?

Solution

Implementing RPO results in a repeatable and consistent process for measuring, managing, and optimizing the performance of IT infrastructure and applications

Highlights

- RPO yields measurable business gains in two-weeks or less
- Strategic IT and business goals are closely aligned to meet customer performance expectations
- Organization adopts automated process of measuring and sustaining improvement

Benefits

- Cost reduction opportunities are quickly identified
- End-user service levels are dramatically improved
- Performance of IT-enabled business processes is maximized

“RPO yields results in two-weeks or less and reduces project costs by 30%...”

About Us

OpenDemand specializes in helping companies to quickly uncover opportunities to improve availability, performance and reliability of IT infrastructure and applications in order to increase revenue, reduce costs and improve productivity. Our suite of RPO products and services are built upon a foundation of proven success and customer-driven innovation. Some of the world's leading corporations have selected our solutions to optimize the performance of their automated business processes.

For more information on how OpenDemand can help your company achieve maximum performance, visit www.opendemand.com or contact us at RPO@opendemand.com.